Task / Object Questions
Servers

Requirements

Displays server info critical to decision making
Able to paginate, filter and sort list, configure columns
Able to print list, and export data in CSV, Excel formats
Able to save list, and recall previously saved lists
Displays status, health, load, flags, warnings, errors, etc.

Links From

Start Page
Customer
Facility
System/Site
Service
Software
Deployment Project
Project
Ticket
Job

Questions

What's the status of servers with the specified criteria?
What's the status of my servers? A customer's servers?
What deployment stage are these servers in?
Are these development, staging, or production servers?
Are these servers in use or available for use?
What role does this server play? What is its purpose?
What service levels do these servers have?
What systems/sites do these servers belong to?
What services are running on these servers?
What software is installed on these servers?
What type of hardware and OS do they have?
Where are these servers located?
Are any operations being performed on these servers?
Are any jobs scheduled to be performed on these servers?
Have any servers been flagged for action or a problem?
Are any servers vulnerable to a security exploit?
Do any servers violate a dependency constraint?
Are any servers running old or deprecated software?
What servers are in sync or out of sync with their model?
How much activity/load is this server seeing right now?
Do any servers have an error condition or warning?
Are any servers down?
What servers have been decommissioned?
What servers have a full Company agent on them?
What servers can not be reached by Company?

Links To

Server Search
Server Views
Saved Server Lists
Server Details
Facility Details
Customer Details
System/Site Details
Service Details
Software Details
Job Details
Flag/Warning/Error Details
Cart

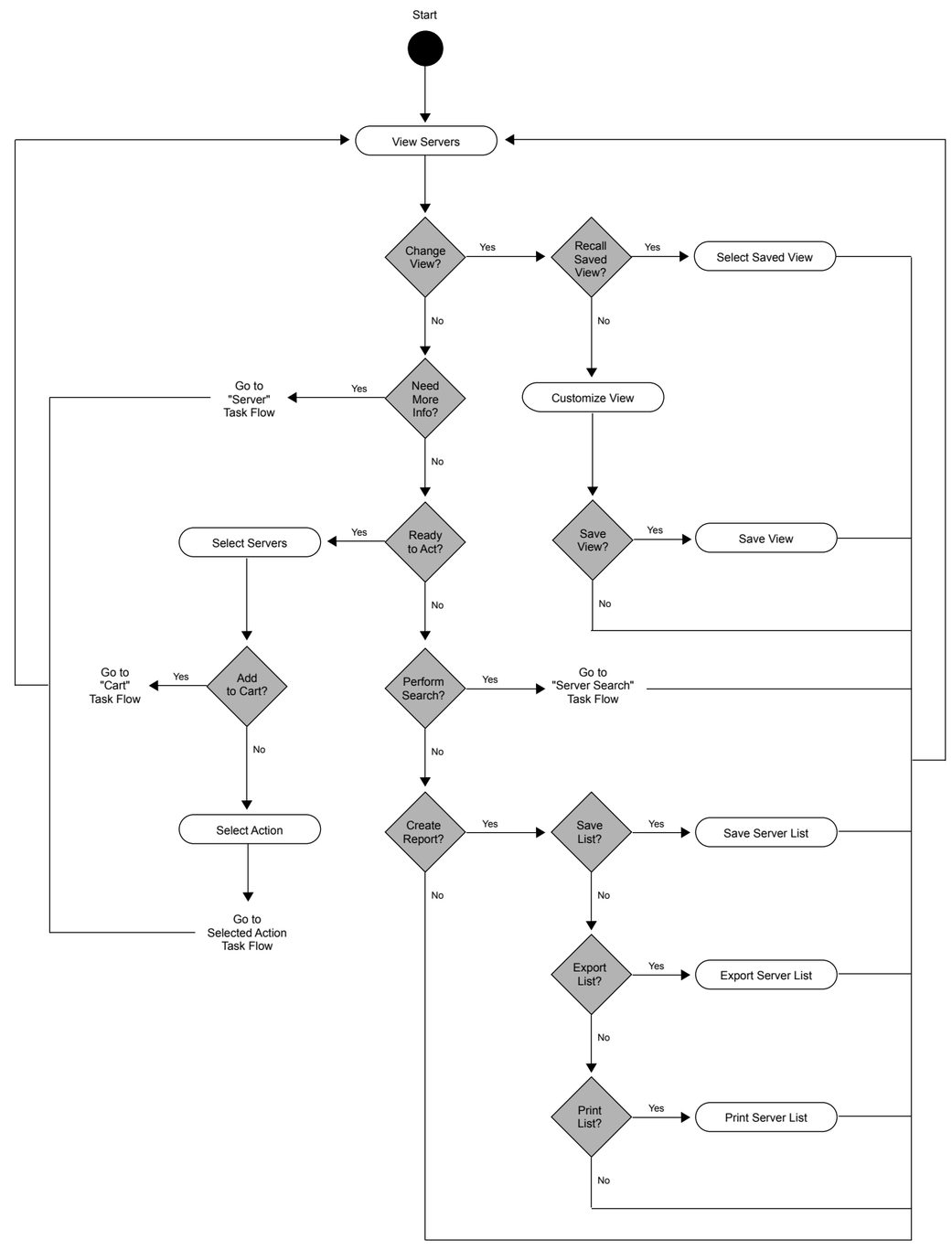
What Info Provides Answers?

What Can I Do From Here?

Components

Server Health Indicator
Server Activity/Job Indicator
Server Model Sync Indicator
Server Error/Warning/Flag Indicator
Server Load Indicator
Customizable Server Information
- Name, Hostname, IP, Description
- Hardware
- Customer, Facility, Location
- Lifecycle, Use, Stage, Status
- Systems/Sites
- Running Services
- Installed Software (OS, Patch, App)
- Service Level
- Other fields...

Actions

Change Server List Criteria
Change Server Views
Customize Server View
Print Server List
Save Server List
Open Saved Server List
Export Server List Data
Find Server(s)
Add Server(s) to Cart
Flag Server(s)
Edit Server(s)
Login to Server(s)
Run Script on Server(s)
Install OS on Server(s)
Check for Vulnerabilities/Patches
Install Patch(es) on Server(s)
Install Application(s) on Server(s)
Change Server(s) Model
Reconcile Model Discrepancies
Change Server(s) Configuration
Backup/Restore Server(s)
Server Diagnosis

Task Flow