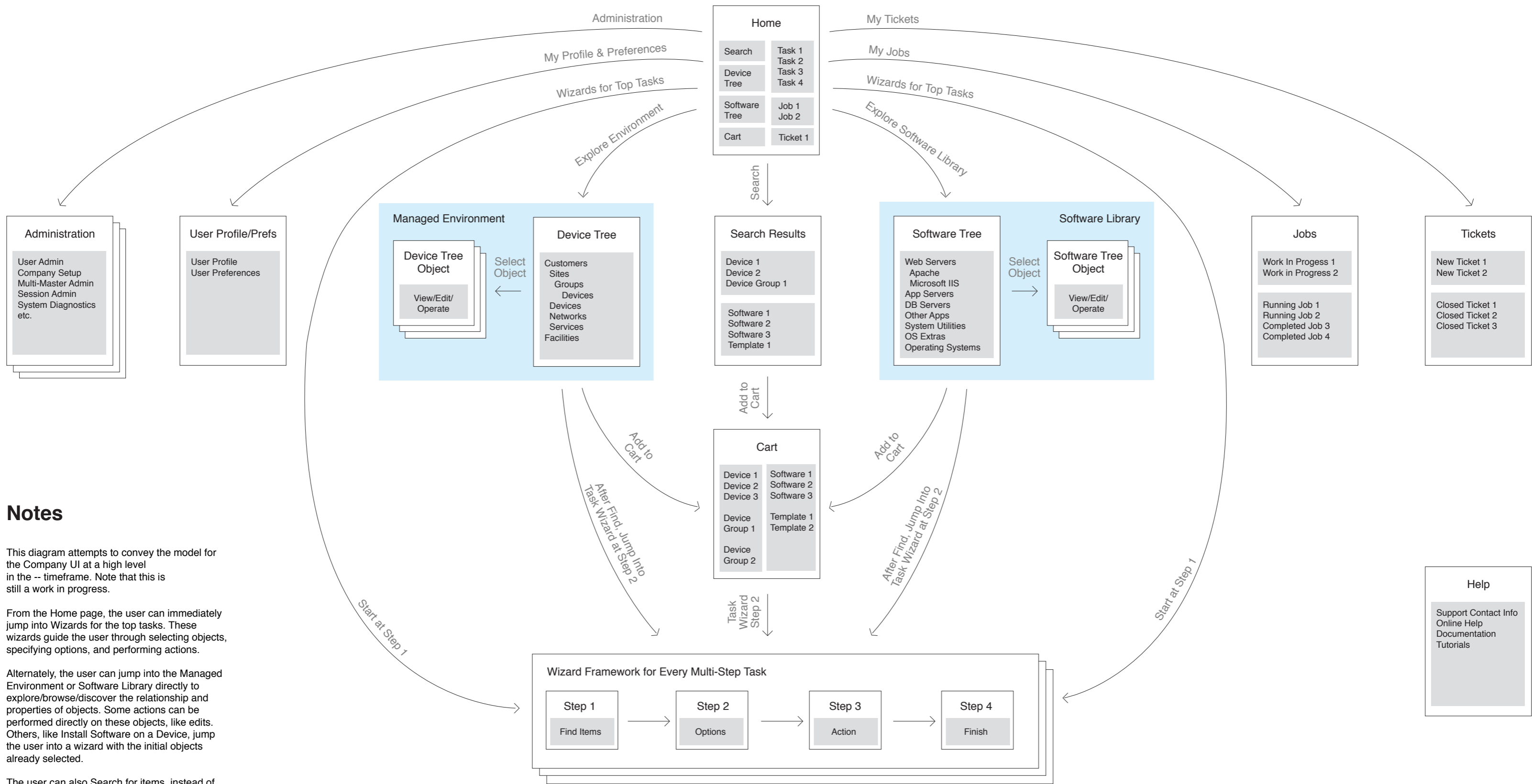


Application Model



Notes

This diagram attempts to convey the model for the Company UI at a high level in the -- timeframe. Note that this is still a work in progress.

From the Home page, the user can immediately jump into Wizards for the top tasks. These wizards guide the user through selecting objects, specifying options, and performing actions.

Alternately, the user can jump into the Managed Environment or Software Library directly to explore/browse/discover the relationship and properties of objects. Some actions can be performed directly on these objects, like edits. Others, like Install Software on a Device, jump the user into a wizard with the initial objects already selected.

The user can also Search for items, instead of browsing. When an item is found by searching or browsing, the item can be added to the Cart, which is a convenient object collection mechanism.

Work can be requested/initiated through Tickets (integrating with Remedy), work is viewed as a Job, which can be saved, and users can see the status of running Jobs.